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**Person Specification**

**Alström Syndrome Care Coordinator  
(Highly Specialised Service)**

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| **Achievements and Experience** | |
| **Essential Criteria** | **Desirable Criteria** |
| Experience of working with children, young people and/or adults with complex health conditions and disabilities. | Experience of working with children, young people and/or adults affected by dual sensory loss. |
| Experience of supporting people, either at home, in schools, in health and social care or in the community. | Experience of supporting people to access benefits. |
| Experience of working in partnership with a range of professionals and agencies. | Experience of developing resources and services for individuals and families. |
| Experience of project delivery. | Experience of working in a healthcare environment. |
| Experience of delivering support which is inclusive and responsive to the needs of people from diverse communities. | Experience of working directly with individuals and families from diverse and marginalised communities. |

| **Knowledge Skills & Abilities** | |
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| **Essential Criteria** | **Desirable Criteria** |
| Knowledge and understanding of issues affecting children, young people and adults with disabilities and their families and responding to their needs. | Some understanding of the complexities of rare conditions and the challenges faced by those who have a progressive visual and hearing impairment and additional medical needs. |
| Knowledge of safeguarding policies and procedures and the importance of maintaining confidentiality. | Comprehensive knowledge of health, education, social care and other relevant guidance and legislation relating to children, young people, adults and families. |
| Able to work independently, flexibly, manage a caseload and prioritise. | Trained in sighted guide. |
| Outstanding interpersonal and communication skills. Skilled in communicating accessible information with individuals and families. | Knowledge and experience of alternative communication methods. |
| Able to work with professionals in a range of settings. | Knowledge of the health and social care system. |
| Capable and competent in using IT, including Microsoft Office. | Competent in the appropriate use of social media. |
| Able to develop and maintain accurate records and produce reports to deadlines. | Ability to consult and use feedback and data to develop reports. |
| The ability to meet the travel requirements of the post. | Current clean driving licence and access to a vehicle for work use. |
| Fluent in English, with good written and verbal skills. | Able to speak a community language. |
| Emotional Resilience. Shows empathy and sensitivity. | Able to manage challenging situations. |
| Demonstrable commitment to equity, diversity and inclusion. | Knowledge and experience of reasonable adjustments. |
| **Education and Training** | |
| **Essential Criteria** | **Desirable Criteria** |
| Level 3 qualification or above. | A qualification in education, health or social care. |

**Additional Information**

1. This role is a home-based position as part of a virtual team.

1. This role will involve national travel.
2. This post will require some flexibility including the ability to occasionally work unsociable hours including, overnight stays, evenings and weekends.

ASUK is committed to equity, diversity and inclusion. We value the contribution that everyone makes and strive to create a culture where everyone feels valued and can participate.